



Jeris - Design Your Own Activity Week



HOLIDAY TYPE: Small Group
VISITING: Finland

BROCHURE CODE: 1105
DURATION: 7 nights

In Brief

Spend a family week in Jeris and tailor your time as you pick and choose from a range of wonderful Arctic activities and a choice of hotel and winter cottage accommodation, all with Lapland as the backdrop. It's a delightful place and the direct flights available on some dates always appeal to families.

Our Opinion

“ When I went to Jeris many years ago I recall phoning the office in order to say that I had never been anywhere better! I was smitten. Since then I have spread the joy and now my wife and kids have been lucky enough to spend many a night there in the cosy cottages and have had the chance to try experiences that they will never ever forget. ”

Ali Mclean



What's included?

- **Duration:** 7 nights
- **Flights:** return flights from London to Kittilä (either direct or via Helsinki depending on departure date). Flight routes are subject to change.
- **Transfers:** return airport transfers
- **Accommodation:** 7 nights' hotel accommodation (upgrades to winter cottages are available)
- **Meals:** half board
- **Activities:** choose from our extensive range which is detailed in the 'Personalise' section of the holiday page (activities are all priced individually). The order of activities you select is subject to change
- Cold weather clothing for the duration of your stay
- Fully qualified wilderness guides and instructors for any activities
- Services of our local representative

Trip Overview

Jeris is a wonderful family winter holiday destination for those who want to escape from everyday life and immerse themselves in the scenery of Lapland. The experiences on offer here encapsulate some of the best family-friendly activities around and are sure to delight the entire family.

Jeris offers spacious hotel rooms or a choice of three styles of winter cottage to suit families of varying sizes. The cottages are a short walk from the main building but offer guests their own private sauna, kitchenette and log burner – they provide a real home from home for families.

The activities on offer at Jeris range from dog sledding and snowmobiling through to reindeer safaris and ice fishing – there is something for all of the family to enjoy. Many people also find simple pleasures such as some good old-fashioned snowball fights and sledging a real family treat.

You have total control over your holiday during this family winter pick and mix, as you can choose the activities you wish to participate in. Subject to flight and accommodation availability you can usually travel at any time throughout the winter season from January onwards (book early for any time around half term, though). The activity holiday price includes seven nights in a hotel room (winter cottages are charged at a supplement), half board and all of your winter clothing for the duration of your stay. The

price also includes your flights and transfers and on some departure dates, you will see that direct flights from Gatwick are available.

Please note: Many activities require a minimum number of participants in order to run so all activities are subject to availability.

Agenda

Please note the order of activities is subject to change

DAY
1

ARRIVAL AND INTRODUCTION

You will be met at the airport and transferred to your accommodation in Jeris. There will be time to settle into your room before dinner and a welcome meeting with your representative who will be on hand to answer any questions you may have.

The beauty of our tailor made option is that you can set the pace of your trip.

The base price includes your flights, transfers, half board accommodation for seven nights, cold weather clothing for the duration of your stay, fully qualified wilderness guides and instructors during your chosen activities and a dedicated representative. You select the activities you would like to do from the list shown in the 'Personalise' section, ensuring your holiday can be as active or gentle as you wish.

Our Travel Experts are on hand to help you craft the ideal itinerary.

Included Meals: Breakfast, Dinner

DAYS
2 TO 7

DESIGN YOUR OWN HOLIDAY

Fill your days with as many or as few activities as you wish, selecting from the options listed in the 'Personalise' section.

There's a wealth of options to choose from and should you need advice on the best options for you please speak to one of our Travel Experts. They will be able to help prepare the perfect itinerary for you.

Included Meals: Breakfast, Dinner

DAY
8

DEPARTURE

After breakfast, you will be transferred back to the airport for your flights home.

Included Meals: Breakfast

Personalise this tour

Our pick



Snow Train

Step inside the cosy Snow Train carriage for an Aurora hunt into the wilderness.

Pulled along by your expert guide on a snowmobile, the Snow Train has been cunningly designed with an all-Perspex exterior to give you constant views of the night sky. As you journey further into the darkness, keep your eye out for a potential display.

You'll also stop in a prime location to enjoy hot drinks and continue your search. Your location will be chosen based on the local weather and Aurora forecast for the evening, giving you the best possible chance of ticking the Northern Lights off your family's bucket list.

Duration: approximately 2 hours

Minimum group size: 2 people

Minimum age: 12 years old

Available: Tuesday and Thursday at 9pm (Jeris) and Monday at 9 pm and Friday at 10 pm (Harriniva)

Other options

ACTIVITIES



Husky safari - Tour de Torassieppi (15km) (Jeris only)

Today you'll visit the Torassieppi husky farm just a short transfer away from Jeris and enjoy a magical 15km sleigh ride. This is a wonderful safari for families to enjoy and gives an excellent introduction to husky safaris. You will travel two people per sled with opportunities to switch between driver and passenger.

Total duration: approximately 3 hours in total including transfers

Minimum age: 12 years old (children will travel in a sled)

Minimum group size: 2 adults

Available: Monday at 09.45 am and Tuesday, Thursday and Saturday at 1.45 pm

Image credits: Antti Pietikainen



Arctic Sauna World

This may well be a favourite with the grownups as this trip is all about relaxation as you enjoy the lakeside wellbeing facilities.

Saunas are a traditional Finnish pastime and at Jeris, you can enjoy the wonderful lakeside surroundings as well as the different sauna experiences.

The four saunas each represent the four elements; earth, air, fire and water, as these are found in all traditions and shamanic wellbeing rituals. These elements combine to create a fifth, steamy löyly, the spirit of sauna. Each element is represented by Finnish gods or goddesses, as the protectors of the saunas:

Sauna of Tapio (Earth). Tapio is the antlered king of the forest and in this sauna, you will feel the earthy and forest surroundings of the Finnish wilderness. Created from wood, tiles and natural stone, the sauna is split into four areas, north, east, south and west, each providing a different kind of löyly from mild to hot.

Sauna of Ukko (Fire). Ukko is the king of all gods and master of lightning, fire and air. This

smoke sauna is the most traditional, and a favourite among the Finns. The wood heating process carries the smoke throughout to create a dark colouring, smokey scent and if you choose, a fiery heat.

Sauna of Vellamo (Water). Vellamo is the goddess of water and the ruler of lakes and rivers. This sauna has a panoramic view over Lake Jeris, a holy place for Sámi people, with its waters reflecting light onto the sauna walls it offers an incredibly calming atmosphere. The soft and moist löyly means you can stay in for longer for extended relaxation.

Sauna of Ilmatar (Air). Ilmatar is the goddess of wind, and the first mother in the beginning of times. Made from wood and natural stone, this sauna has no fire or thick walls - instead infrared heaters are situated inside a traditional kota for a soft and gentle heat. Think of this as half sauna, half relaxation room.

The very brave (and healthy) can also take an adventurous dip into the ice pool!

Minimum age: 4 years old

Available: Open everyday from 1pm (Jeris) and Tuesday and Saturday at 3.30pm (Harriniva; includes transfer)



Traditional Lappish Dinner (Jeris only)

Spend the evening by the crackling, open fire, enjoying local dishes in Jeris' cosy lakeside restaurant.

Minimum age: 12 years old

Duration: Approximately 1.5 hours

Minimum group size: 2 people

Available: Monday and Friday at 7 pm

Image: Antti Pietikainen



over.

Minimum group size: 2 adults

Available: Tuesday 9:40 am



Total duration: Approximately 1.5 hours

Available: Monday 8:40pm

Get on the saddle

For a brilliant introduction to horse riding, whether some of the family have done it before or if you're all complete beginners, there are few more scenic places than Lapland.

You will follow your guide on a gentle journey through the nearby wintery forest. The activity lasts for around 1.5-2hours including transfers.

This programme is suitable for those aged 12 years and

Northern Lights Horse-Drawn Sleigh Ride

Search for the Northern Lights from the comfort of your horse-drawn sleigh. With minimal light pollution, this is an ideal opportunity to view the Northern Lights should conditions be favourable.

Minimum group size: 2 people

Minimum age: 12 years old



Snowmobile Tour to Reindeer Farm - (40km snowmobile safari)

Today is an epic snowmobiling adventure to the Torassieppi Reindeer Farm. After a full safety briefing and instructions, you'll travel along trails, through wintery forests to reach your destination.

You'll visit the reindeer farm which is one of the oldest in Finland and will have the chance to meet and feed some of the reindeer. Lunch will be served at Torassieppi.

This trip is based on two people sharing a snowmobile but if you would like to travel with your own machine this can be arranged for a supplement so please just ask our sales team for details.

Suitable for those aged 12 years and over but please note that you must be over 18 and hold a full driving licence to drive a snowmobile.

Minimum age: 12 years

Duration: approximately 3.5 hours in total including lunch

Minimum group size: 2 adults

Available: Saturday at 10am (Jeris) and Thursday and Saturday at 10am (Harriniva)



Secrets of the Northern Lights

From the myths and legends to the science behind the magic, learn everything you need to know about the Northern Lights. You'll also have the chance to ask your guide any questions you might have about the local area.

The workshop lasts approximately 1 hour.

Minimum age: 12 years

Minimum group size: 2 adults

Available: Monday and Friday at 4 pm (Jeris and Harriniva)

Image credit: Antti Pietikainen



Ice fishing

This is a real family favourite and gives you a taste of a very traditional pastime. Ice fishing involves drilling a hole in a frozen lake and dropping your line into the waters beneath. The rods are almost comically small but this makes them ideal for children and adults alike. A guide will set you up and will be on hand with a warm drink before you settle in and await a bite on the line.

Minimum age: 4 years old

Trip duration: 2 hours approximately

Minimum group size: 2 adults

Available: Thursday at 10 am (Jeris) and Tuesday at 10 am and Sunday at 1 pm (Harriniva)

Credit - Charles-Louis



Aurora snowshoeing hunt

This gentle snowshoe hike is a great evening activity for families and takes you in search of the Northern Lights. The landscape takes on a very different feel in the dark and it is quite a magical place to be regardless of whether the Northern Lights appear or not.

Total duration: approximately 2-3 hours

Minimum age: 12 years

Minimum group size: 2 adults

Available: Monday, Thursday and Saturday at 9 pm (Jeris and Harriniva)

Image credit: Antti Pietikainen



Daytime snowshoe in the national park (Jeris only)

Snowshoes provide access to areas which would otherwise be out of bounds for those on foot during the winter months. You will head into the Pallas Fell area which offers breathtaking wilderness scenery and the chance to learn about the environment here. Lunch is included at the hotel.

Total duration: Approximately 4 hours (including

transfers and lunch at the hotel)

Minimum age: 4 years old

Minimum group size: 2 adults

Available: Wednesday, Friday and Sunday at 10 am

Image credits: Antti Pietikainen



Cross-country skiing in a Winter Wonderland

Cross-country skiing is one of the most popular pastimes in Lapland and you will see families with very young children out on the trails together. Full instruction will be provided before you hit the trails and try out your skills.

Minimum age: 4 years old

Trip duration: Approximately 2 hours

Minimum group size: 2 adults

Available: Tuesday and Friday at 10 am (Jeris) and Monday at 10 am and Thursday and Sunday at 2 pm (Harriniva)



Northern Lights Husky Safari

Search for the Northern Lights while dog sledding through the silent wilderness.

Following a safety briefing, you'll set off with your own team of dogs, riding 2 people per sled, in search of the Aurora.

Total duration: 2.5 hours in total including transfers

Minimum age: 12 years old

Minimum group size: 2 adults

Available: Wednesday and Saturday at 8.40 pm (Jeris and Harriniva)



Husky Safari - It's a husky day (25km)

For those with older teenagers, this is an exciting and unforgettable day on the trails as a family. You must be 15 years or older to take part, but each member of the group will get their own team of eager dogs for the day. You will cover around 25km of stunning wilderness landscape on the trails with a picnic lunch being served during the trip.

Total duration: approximately 5 hours including transfers

Minimum age: 15 years old

Available: Thursday at 9.50 am (Jeris) and Thursday at 10:30 (Harriniva)



Aurora snowmobile adventure (20km)

The chances of seeing the Aurora Borealis are enhanced on this night safari by snowmobile. After a safety briefing and instruction, you will set off on your machine travelling two people per snowmobile (children will travel in a sleigh pulled by the guide's snowmobile). Covering approximately 20km you will reach the best location for spotting the Northern Lights and you will enjoy a warm drink and gaze out at the night sky. You can change

drivers as long as both have driving licences and are over 18.

Minimum age: 12 years old (children will travel as a passenger)

Total duration: Approximately 2 hours

Minimum group size: 2 adults

Available: Monday and Friday at 9pm (Jeris) and Monday, Wednesday, Friday and Sunday at 9pm (Harriniva)



Daytime panorama snowmobile safari (30km)

During this thrilling snowmobile safari, you will explore the fells and forests around Jeris. It provides a great introduction to the area and to snowmobiling. You will cover around 30km and travel with two people per machine along trails that lead you through stunning scenery; children will travel in a sled pulled by the guide's snowmobile. There will be the chance to change drivers if you both have a driving licence and are over 18.

Total duration: Approximately 2 hours

Minimum age: 4 years old (children will travel in a sled pulled by the guide's snowmobile)

Minimum group size: 2 adults

Available: Tuesday at 2 pm and Sunday at 10 am (Jeris) and Monday, Tuesday and Friday at 1.30 pm and Sunday at 10 am (Harriniva)

Image credits: Antti Pietikainen



Reindeer sleigh Aurora experience

This is a reindeer-pulled sleigh ride through the silent forests of Lapland (approx. 3km) and offers the chance for families with older children to catch a glimpse of the Northern Lights from a unique perspective should conditions be favourable. A warm drink will be served around a campfire. You will travel two people per sled.

Trip duration: Approximately 1-1.5 hours (including

transfers)

Minimum age: 12 years

Minimum group size: 2 people; 2 people per sled

Available: Tuesday and Thursday at 8.40 pm (Jeris) and at 8.20 pm (Harriniva)

Image credits: Antti Pietikainen



Lappish local culture

This is a day that always appeals to families as it includes an encounter with some of Lapland's most famous residents. You'll visit a reindeer farm where the herders will give you an insight into their lives. You'll visit a small museum and enjoy a memorable reindeer-pulled sleigh ride (2 people per sled) covering around 3km. After lunch in a traditional wooden teepee, you will explore the wonderful Torassieppi Winter Village which is next door.

Trip duration: the activity lasts for between 3.5 and 4

hours (including transfers)

Minimum age: 4 years old

Minimum group size: 2 adults

Available: Monday, Wednesday and Saturday at 10.40 am (Jeris) and at 10.20 (Harriniva)

LITTLE EXTRAS



Fat biking - rental

Fat biking is a real phenomenon in Lapland as it is a great way to explore further than you may get with cross-country skis or snowshoes whilst still being able to appreciate the peace and quiet of this winter wonderland. You will be provided with a bike with special wide tyres which will allow you much better grip than a traditional bike would get in the snow and a helmet too.

This is not a guided activity so we highly recommend talking to the team at reception and planning out a suitable route before you set off from the hotel.

Credit: Antti Pietikainen



Snowshoe hire

Hire snowshoes to explore the trails independently as a family and at your own pace. This is a great way to spend some free time and offers excellent value. You should always consult the hotel regarding trail conditions, maps and the weather before you leave.

Ensure you take the hotel number and your mobile phone with you and leave details of your route before departure.

Minimum age: 5 years old

Available: daily



Cross-country ski hire

Hire a set of skis and hone your technique on the tracks independently as a family and at your own pace. This is a great way to spend some free time and offers excellent value. You should always consult the hotel regarding trail conditions, maps and the weather before you leave.

Ensure you take the hotel number and your mobile phone with you and leave details of your route before departure.

Minimum age: 5 years old

Available: daily

SPECIAL NIGHTS



Aurora Glamping Overnight

An Aurora Dome is not only a memorable accommodation choice for the night, it's also one of the cosiest Northern Lights hunts you and your family will partake in!

This luxury tent has a see-through sidewall to give you a constant view of the beautiful wilderness and if conditions are favourable, the Auroras dancing just outside!

Prices vary depending on dates and availability. Please speak to our Travel Experts for a quotation.

Toilet, sauna and shower facilities are easily accessible just 100m away.

Minimum age: 5 years old

Available: Every day from 4 pm

Image credit: Antti Pietikainen

Included Accommodation

Other options are available - see below for details.

Hotel Jeris (Nights: 1-7)



Hotel Jeris is on the shores of Lake Jerisjarvi around 20km from the nearest town, offering families an idyllic retreat in the fell wilderness of Finnish Lapland. This remote location offers both a sense of escapism from everyday life and fantastic Northern Lights potential.

The hotel is owned and run by the Pietikäinen family who also manage the sister hotels of Harriniva, Kittila and Torassieppi. Together they make up some of our most popular accommodation options, charming families with their wonderfully fun activities and welcoming hospitality.

The hotel consists of the main building with hotel accommodation and restaurant and 32 winter cottages in the surrounding forested fells.

Hotel facilities

- All meals will be served in the newly renovated main hotel restaurant which offers families a half board buffet of traditional Finnish and international dishes. The buffet breakfast offers a wide selection of cooked and continental options; whilst dinner is usually a selection of salads followed by a choice of main course and set dessert
- There is a small lounge area where guests can use the free Wi-Fi connection and there is a small shop selling souvenirs and snacks
- Tea and coffee are available free of charge throughout the day in the hotel restaurant / bar area.
- Jeris is home to the lovely Arctic Sauna World, just a short walk from the hotel. Here there are four saunas each inspired by the four elements; earth, fire, water and air. You can also upgrade to the special Northern Lights sauna for a relaxing way to search the skies! If you are feeling brave (and are in good health) try an adventurous dip in the ice pool. The spa, renovated in 2019, is the first of its kind in Finland as it boasts strong eco-credentials thanks to the 100% renewable electricity and geothermal heat generated from the lake. Guests staying in either the cabins or the hotel rooms normally have one spa entry per holiday included. If you wish to visit more than once then this can be arranged and paid for locally with reception.

Room types

Double or twin rooms: The main hotel building at Jeris consists of 27 hotel rooms. All rooms were renovated in 2019 and offer a stylish, cosy home for your time in Lapland. The design is some of our favourite hotel rooms in Lapland and they have used local materials and designs in almost everything. These rooms have 1 double bed, a sofa bed for 1 person and the option to add in an extra bed (it will be a squeeze and we would only recommend for young children!) All rooms have en-suite bathroom with shower and have a hairdryer too.

Other accommodation options

Contact us for a personalised quote.

Harriniva Riverside Cabins



Harriniva's Riverside Cabins have everything that your family needs for a fantastic and comfortable stay. Ranging in size from 39m² to 47m², each cabin has one bedroom, a loft area (accessed by a steep ladder) and a living room, offering five beds in total. Complete with a kitchenette which includes a stove, dishwasher and fridge, and a private sauna, this is the perfect space for relaxing with the whole family after a day of activities.

Upgrade to a Riverside Cabin: from £62 per night

Credit: Antti Pietikainen

Hotel Jeris Winter Cottage



Winter Cottage Type A

Hotel Jeris and its winter cottages are on the shores of Lake Jerisjarvi around 20km from the nearest town. They offer families an idyllic location for a holiday in the wilds of Finnish Lapland.

The hotel consists of the main building which is home to the hotel rooms, gift shop and restaurant. The 35 winter cottages are dotted in the surrounding forests.

Hotel facilities:

- All meals are served in the main hotel restaurant. There is always a selection of options which often includes local dishes as well as more international cuisine.
- The buffet breakfast offers a wide selection of cooked and continental options; whilst lunch and dinner are usually a selection of salads, then a choice between a meat/fish main course and a vegetarian option, followed by a set dessert. During December, a special buffet menu and certain soft drinks are also provided for children.
- Tea and coffee are available free of charge throughout the day in the hotel restaurant/bar area.
- There is a small lounge area in the main building where guests can use the free Wi-Fi connection and there is a small shop selling souvenirs and snacks.
- Jeris is home to the lovely Arctic Sauna World just a short walk from the hotel. Renovated for winter 2019/20, the spa has strong eco-credentials thanks to its use of entirely renewable electricity and geothermal heating generated from the Jerisjärvi lake. Here there are four saunas each inspired by the four elements; earth, fire, water and air and named after Finnish gods and goddesses. You can also upgrade to the special Northern Lights sauna for a relaxing way to search the skies! If you are feeling brave (and are in good health) try an adventurous dip in the ice pool.

Winter Cottage Type A:

Type A winter cottages (30 square metres) are, on the whole, the closest to the hotel and are ideal for families with small children.

The cabins can vary in size but all sleep from two to four people in one spacious room with a sleeping alcove for two people (generally with a double bed) and a pull-out sofa bed for two more. They are all privately-owned and so the décor and style can vary, but each has a cosy wood-burning stove,

clothes-drying cupboard, kitchenette, television, shower room, toilet and a private sauna.

All meals are served in the hotel restaurant.

Cabin guests will receive a small 'starter pack' of firewood. Further wood supplies can be purchased locally for approximately 10 euros.

Please note: a limited number of hairdryers are available from reception.



Jeris Winter Cottage Type B

Type B winter cottages (63 square metres) sleep from four to six people and are ideal for families of four or more. There is a living room area with kitchenette and wood-burning stove, one bedroom for two people and a mezzanine loft area (please note that this is accessed by a steep ladder so is not suitable for small children) which can sleep up to four more.

The cottages are all privately owned and so some contents and décor may vary, but all are equipped with a clothes drying cupboard, sauna, TV, shower and toilet room.

The cosy winter cottages are located in the forests which surround Jeris; the furthest being across the quiet road and tucked in the trees around a 15-minute walk from the main building. Your luggage will be transferred for you on arrival.

Cabin guests will receive a small 'starter pack' of firewood. Further wood supplies can be purchased locally for approximately 10 euros.

All meals are served in the hotel restaurant.

Please speak to one of our Family Travel Experts for a quote.

Please note: A limited number of hairdryers are available from reception.

Jeris Winter Cottage Type C



Type C winter cottages (70 square metres) are the largest available and sleep from four to seven people. There are two bedrooms (each for two people) downstairs and a loft sleeping area for a further two (or three if you don't mind being very cosy!) people accessed via a steep staircase (not suitable for small children).

As with all the cottages, there is a log-burning stove, clothes drying cupboard, kitchenette, sauna, TV, shower and toilet room. They can vary in layout a little and as they are privately-owned, the décor is determined by the owner's personal choice.

They are located in the forests which surround Jeris; the furthest being across the quiet road, and tucked in the trees between a 10 and a 20-minute walk from the main building. Your luggage will be transferred for you on arrival. All meals are served in the hotel restaurant.

Cabin guests will receive a small 'starter pack' of firewood. Further wood supplies can be purchased locally for approximately 10 euros.

Please speak to one of our Family Travel Experts for a quote.

Please note: A limited number of hairdryers are available from reception.

The Specifics

Holiday group size (approximate)

Minimum 1 person; maximum 24

Group Size

We always try to provide an approximation of the group size you can expect to be with for the duration of each of our holidays. It may be that you are joined by others for parts of your holiday (such as transfers and particular activities) but the above number reflects those you can normally expect to be with from beginning to end. If group size is something which is particularly important to you, please speak to our Travel Experts and they can suggest the best holidays for you.

Tailor-made holiday group sizes will vary for all activities as will the group size for any additional activities you book.

Minimum numbers required for a holiday to operate

Some of our holidays require a minimum number of participants to operate (as listed in the 'Group Size' section). If your holiday departure has not yet reached the minimum number, you will be told at the time of booking. In the unlikely event that your chosen date is not guaranteed by nine weeks before your scheduled departure date, we will contact you to discuss the available options as per our booking conditions.

Minimum and maximum age

The minimum age for this holiday can be found in the 'Key Facts' section of the holiday overview.

Younger family members may be able to participate but may not be able to take part in all activities. Please contact one of our Travel Experts if you have any questions.

Itinerary amendments

The order of activities listed in this agenda is provided for guidance only, your final and detailed itinerary will be provided either with your final travel documents (which are uploaded into your online account around a week prior to departure) or upon arrival.

Terms - Jeris cabin minimum number requirements

Minimum accommodation occupancy:

Cabin A: price is based on 2 adults sharing a cabin with one or more children (minimum occupancy for a cabin A is 2 adults)

Cabin B: price is based on 2 adults sharing with 2 children (minimum occupancy for a cabin B is 2 adults and 2 children or 3 adults)

Cabin C: price is based on 3 adults sharing with 2 children (minimum occupancy for a cabin C is 3 adults and 2 children or 4 adults)

Overnight husky safari evacuation fee

Overnight husky safari

Please note: if you choose to take part in one of our overnight safaris but discontinue the activity for reasons other than emergency evacuation, you will be charged an evacuation fee of €300.

Terms and Conditions

Our full booking terms and conditions can be found on our website: <https://www.activitiesabroad.com/booking-conditions>